

**TECT Annual Distribution Plan 2018/19
SUBMISSIONS**

From: Colin Dale
Sent: Monday, 7 May 2018 7:48 AM
Subject: Plan for Distribution

I think that the plan is very fair and worthwhile - go for it.

From: Don Healy
Sent: Saturday, 5 May 2018 3:35 PM
Subject: RE: TECT Talk - Latest Update

Hi Sounds good.don healy

From: Bill and Trish
Sent: Saturday, 5 May 2018 9:48 AM
Subject: Re: TECT Talk - Latest Update

It is still a sin to have these huge power costs and see the money being given away to one and all. Your customers should come first. Many struggle to pay their bills now, its sickening. Tricia

A form has been submitted from: <http://www.tect.org.nz/submissions>
Page Title: **Submissions**

Name	Tricia Crombie
Give us your feedback:	I'd like to comment on the Plan
Comments	Power users only should get more back and power prices should drop. We used to get more, Charity is ok but the users need bigger credits, they pay the money a.Need to be warm in winter, cool in Summer, customers deserve better
I wish to speak to my submission	No

From: Appleton
Sent: Friday, 4 May 2018 6:34 PM
Subject: TECT 2018/19 annual distribution plan

Thanks for the opportunity to give feedback re the TECT 2018/19 annual distribution plan.

My preference – more to community grants, less to individual consumers

I would prefer that the current proportion given to the Annual cheque distribution and the Grants programme be *reversed* – ie that the cheque to consumers be much smaller (and preferably, just to people on low incomes), and the grants be much larger.

TECT's proposal to phase out cheques to individual consumers

Earlier this year, TECT proposed to phase out the cheque to consumers. The majority of submissions were in favour of retaining the cheques. I suspect this was simply because there was an assertive campaign from Trustpower to oppose TECT's proposal.

Trustpower made it easy to make a submission, and communicated with customers multiple times, in different ways (electronically and by paper). With TECT, the process of giving feedback seemed clumsy. Even though I supported the proposal that TECT put forward, I didn't make a submission. Why? Because, like most people, I have a million things competing for my attention. I do the things I have to do, then I do the things I want to do, starting with what is quick and easy, and I'm sure will work. That's how life is for most people.

I strongly support more money going to community grants, and less to individual consumers. I can make a strong case for this, because of my community involvement. But TECT didn't make a strong case. In your proposal to do away with the consumers cheques, the proposal said something like "times have changed", by way of explanation. What is that supposed to mean? My apologies, but that was a feeble case for change.

There is so much TECT could have said, about all the worthy funding applications you have to *decline*, because of insufficient funds. Help people visualise this. Effectively the whole community misses out, when schools, voluntary groups, sports clubs etc can't get funding.

Power customers on low incomes

I understand that there are many consumers on tight budgets who welcome their annual cheque. But possibly for half of the recipients, the cheque is extra discretionary funds, not essential funds. That represents a very large wasted opportunity to contribute to the community. Perhaps some of this could be spent on grants to help people on lower incomes insulate their house or install solar hot water ie to benefit the people who had relied on the annual cheque, by reducing their power costs. Or the cheque could be retained for people on low incomes.

Specific community grants

The community grants are all good. They are all worthy causes. What I think TECT needs to do, is to become more skilful in public relations. I think it would be possible to gain public support to put a greater proportion of funds into community grants. Tell consumers the story of *who missed out* on grants – all the worthy groups, that do so much, on a shoestring, with voluntary labour, to benefit us all.

Plus, still contribute something (directly, in the form of a cheque) or indirectly (in the form of insulation or solar power grants) to people on low incomes, to demonstrate empathy for people living in poverty.

The untold story

Sorry to sound so critical, but I hope this is helpful. The funds you give out are great. But I fear that only telling people what grants are successful creates an impression of plenty. In reality, I'm sure it doesn't feel that way – because you see the worthy grants that have to be declined, due to insufficient funds. There is a powerful story there, waiting to be told – but you didn't tell it.

Regards

Anne Templeton

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Name Jo Gravit

Give us your feedback: I'd like to comment on the Plan

Comments Please increase the percentage allocated to community projects/activities by at least 10% per year.. All the reasons for this are well known and the TECT resource must be made available for assisting with larger scale items if the area is to best address community development and wellbeing of its citizens.
Account holders will still receive a satisfactory grant.
However the new Board must within the next year again revisit its strategic direction and future structure to ensure long term security and certainty on the community\'s behalf.

I wish to speak to my submission No

From: Julie Torrey

Sent: Friday, 4 May 2018 4:34 PM

Subject: consumer feedback re draft distribution plan

Hi,

I think you're doing the right thing sticking with the status quo for this year's distribution plan (i.e. the same allocation as in 2017) while things calm down after the huge public debate earlier this year.

A form has been submitted from: <http://www.tect.org.nz/submissions>

Page Title: **Submissions**

Name kevin seddon

Give us your feedback: I'd like to comment on the Plan

Comments give all he money back to the consumer. its our money.

I wish to speak to my submissionNo

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Page Title: **Submissions**

Name Mr G Christie

Give us your feedback: I'd like to comment on the Plan

Comments Increase donation grants by \$2.3m to \$10m. (+29.9%)
Substantial increase.
Reduce customer share by \$2.3m to \$25.7m. (-8.2%) Minimal decrease

I wish to speak to my submission No

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Page Title: **Submissions**

Name Gjharper

Give us your feedback: I'd like to comment on the Plan

Comments I know you will. Ignore this submission
Text is owned by the subscribers
All revenue should be returned to them .They can can contribute to charities of their choice which we do ourselves.why should you decide that for us.

I wish to speak to my submission No

A form has been submitted from: <http://www.tect.org.nz/submissions>

Page Title: **Submissions**

Name Geoffrey Harper

Give us your feedback: I'd like to comment on the Plan

Comments Hi
We contribute to several charities Ourselves.
We submit you have no mandate to dole out the trust monies to your favourite charities as recommended above.return all monies to. the members and let them contribute to their preferred charities

I wish to speak to my submission No

A form has been submitted from: <http://www.tect.org.nz/submissions>

Page Title: **Submissions**

Name Kelly

Give us your feedback: I'd like to comment on the Plan

Comments I would have thought 10 percent to give to charities would be enough.the bigger the pay out to supporting customers the more that will join

I wish to speak to my submission No

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Page Title: **Submissions**

Name Andries Popping
Give us your feedback: I'm happy with the overall Plan
I wish to speak to my submissionNo

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Page Title: **Submissions**

Name Glynis Ahio
Give us your feedback: I'm happy with the overall Plan
I wish to speak to my submissionNo

A form has been submitted from: <http://www.tect.org.nz/submissions>

Page Title: **Submissions**

Name Joy Turner
Give us your feedback: I'm happy with the overall Plan
I wish to speak to my submissionNo

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Page Title: **Submissions**

Name Brian Comrie
Give us your feedback: I'd like to comment on the Plan
Comments I was given a shock when I was told that Waihi Beach cannot apply for funding thru TECT/ But Island View // Pio's// Bowentown// Athenre can because we are south of 3 mile creek the cut off on the trust deed.so the only funding for the waihi beach area which is all in theWestern Bay District Council was in the past Waihi Beach Coast Guard Well we have a 10 km beach which is patrolled by the Waihi Beach Surf Life Saving Club// Waihi Beach Board Riders// we are serviced by Waihi Beach Fire Brigade//Waihi Beach Primary School//Waihi Beach Events and Promotions//and other amenities &clubs. My family and I have been a customer at 192 seaforth road Island view since 1958 then the Tauranga Electric Power Board&Tautanga County Council,Now Trust Power & Western Bay District Council. Please make Waihi Beach alleageable to apply for funding thru TECT
I wish to speak to my submission No
Regards Brian Comrie

A form has been submitted from: <http://www.tect.org.nz/submissions>

Page Title: **Submissions**

Name John Payne

Give us your feedback: I'd like to comment on the Plan

Comments I am concerned that you have dropped the supplement offered to householders who also had their phone account with TrustPower. This is unreasonable. Please rectify.

I wish to speak to my submission No

A form has been submitted from: <http://www.tect.org.nz/submissions>

Page Title: **Submissions**

Name Tim & Kate Johnston

Give us your feedback: I'd like to comment on the Plan

Comments As we have stated before we would like to see the funding for community projects increased to 50% of the distribution at the expense of dividend payments. We leave it up to you where you distribute the community funding but hope the area for the scout/girl guide type groups would be expanded.

I wish to speak to my submission No

A form has been submitted from: <http://www.tect.org.nz/submissions>

Page Title: **Submissions**

Name A Quinn

Give us your feedback: I'd like to comment on the Plan

Comments I would like to see an increase to the consumer distribution. It is proposed to be the same as last year. It should be raised as power, gas and internet have increased. I would also suggest that loyalty to Trust Power is rewarded. We have been customers for over 10 years don't just join to get the payout. Trust Power prices are higher than most competitors. the payout plus distributions to the community are a factor in staying but loyalty should also be rewarded by a bigger payout maybe the length of time with trust power could be taken into consideration and the payout increased based on loyalty/years with trust power.

I wish to speak to my submission No

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Page Title: **Submissions**

Name	Brian Scantlebury
Give us your feedback:	I'm happy with the overall Plan
Comments	Believe the public have indicated they prefer the status quo/current split.
I wish to speak to my submission	No

A form has been submitted from: <http://www.tect.org.nz/submissions>

Page Title: **Submissions**

Name	B W & M P Cronin
Give us your feedback:	I'm happy with the overall Plan, I'd like to comment on the Plan
Comments	We support the plan, noting that the 80/20 guideline is being followed and delighted that TECT has returned to its CONSUMER roots.
I wish to speak to my submission	No

A form has been submitted from: <http://www.tect.org.nz/submissions>

Page Title: **Submissions**

Name	Maxine Clark
Give us your feedback:	I'd like to comment on the Plan I think I already said I do my own donating and
Comments	If I am a shareholder I require cheaper power and gas and no board members playing with Our monies.
I wish to speak to my submission	No

A form has been submitted from: <http://www.tect.org.nz/submissions>

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Name	Kelvin Griffin
Give us your feedback:	I'd like to comment on the Plan
Comments	The method of distribution does not recognise loyal customers of TrustPower. Why should a consumer who joins TrustPower for a period of only months receive the same rebate, or even greater depending on their plan, than a consumer who has been a \"Loyal\" supporter of TrustPower for many years

and spent many thousands of dollars in that time?? Surely this should be a logical & fair way to assess the rebate.

I wish to speak
to my No
submission

A form has been submitted from: <http://www.tect.org.nz/submissions>
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Name	R.Grigg
Give us your feedback:	I'd like to comment on the Plan
Comments	I think charities already receive enough, and their allocation should be reduced
I wish to speak to my submission	No

From: Grant Aislabie
Sent: Wednesday, 18 April 2018 3:57 PM
Subject: TECT distribution plan

The piecemeal distribution of unearned dividend is neither use nor ornament. It is not enough to take the wife to the Gold Coast nor will it pay an instalment on the car or a week's rent/mortgage. It is, in the hands of most recipients purely funny money – unearned and unappreciated.

Why don't you, as trustees do something "real" for the community you purport to represent and use the funds first to do something really electrical and lend it back to its donor on the basis it is used to underground Tauranga's power (starting with the poorest of suburbs first) so that in few years ALL the power is buried. Then give it back to its donor on the basis it reduces the rates it charges consumer – amongst the highest in the country, justified on the premise it gives money to you folk for the "community". I am sure the community will survive without it and would be better off with cheaper power supply.

[Grant Aislabie](#)

From: Darryl Wesley
Sent: Wednesday, 18 April 2018 4:06 PM
Subject: Re: TECT Proposed Distribution Plan 2018-19

Hi Tect,

I just wanted to say I was sorry that your proposed change to the structure of distributions and share holding did not fly as I thought your reasoning was sound and very well thought through from a business and social responsibility perspective - well done for trying.

[Regards](#)

[Darryl Wesley](#)
The Salvation Army Bridge & Oasis

From: Alan Land
Sent: Wednesday, 18 April 2018 4:23 PM
Subject: Re: TECT Proposed Distribution Plan 2018-19

Why did you let Trustpower block your excellent scheme to distribute funds as proposed earlier this year?

From: Tim Johnston
Sent: Wednesday, 18 April 2018 4:36 PM
Subject: TECT Distribution

As I said in our submission we would be happy to see a higher proportion for distribution to grants (to 50%) and less to Trustpower users.
Tim & Kate Johnston

From: Michelle Robins
Sent: Wednesday, 18 April 2018 4:56 PM
Subject: Tect cheque

Still wud have preferred the payout scheme.

From: glenboffa
Sent: Wednesday, 18 April 2018 6:19 PM
Subject: Submission to the Board of Trustees.

My submission follows this observation regarding the Trustees unanimous decision to abandon their earlier unanimous decision to their proposal to pay out consumers over the 5 year period.

OBSERVATION:--- Trust Power with a vested interest mounted a very aggressive direct campaign directly

to customers with the following.

- 1 Suggesting consumers were being short changed & suggesting many options from 0 to 100% payout to consumers, - thus muddying the waters & diluting a yes no decision to a minority.
- 2 Bearing in mind many consumers didn't place submissions, Suspect Trust Power " legally stuffed the ballot box" by having employees, family & associates place submissions further diluting the true outcome to their vested interest. Am not saying it's so but one has to consider all senarios in an aggressive campaign & would be in their interests to be strongly represented.

How can a board unanimously agree on a decision & then do a complete 360 degree & unanimously oppose it in the face of Trust Powers aggressive & disruptive campaign which undoubtedly affected the result.

SUBMISSION:---

A - That a simple yes or no referendum be held on the Boards previous proposal. Such referendum could be incorporated with a power/internet statement at minimal cost, ensuring a true & unbiased reflection of consumers without disruptive self interests.

B - A simple option for those who wish to accept the \$2500 + 5 year wind down in which case they will be paid out & wound down.

C - Those who wish to maintain the status quo will just carry on as it is & cannot change their minds unless or until the Board presents any future proposals.

D - You would have the option of considering that should a majority choose "B" then you have your answer to your original proposal

This submission was prompted by the fact that all the consumers I spoke to were in favour of your proposal & had trouble accepting that as a true reflection of consumers interests.

Yours faithfully
Glen Boffa

From: Peter Donaldson
Sent: Thursday, 19 April 2018 10:20 AM
Subject: Distribution Plan 2018-19

Dear Sir/Madam,

I have read through your proposal and find that you will be sending me a cheque, considerably less than previous years.

Why don't you just leave everything the way it has been from previous years.

If my bonus cheque amount declines, during on going years, I will definitely look at other power providers.

How much time and money have TECT wasted over the last 4 months with their proposals to change.

You're only hurting the consumers, who have a choice to stay or leave with Trustpower. the more that leave the less money you will have to help the community.

Regards, Valerie Donaldson

From: sirisena dahanayake
Sent: Thursday, 19 April 2018 10:25 AM
Subject: Re: TECT Proposed Distribution Plan 2018-19

I agree with your proposed TECT Distribution Plan 2018-19.
Thank you.
P.Dahanayake

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Name Peter Dick
Give us your feedback: I'm happy with the overall Plan
I wish to speak to my submissionNo

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Name Karen Halsey
Give us your feedback: I'd like to comment on the Plan
I do not agree with the plan.
I would like to see this all dibanded and the customers get an equal
Comments share as a one off payment.
I do not agree with some of the charties that get the money.
If you are going to give money to charties it should only be Surf
lifesaving, Hospice, housing etc
I wish to speak to my submissionNo

From: Aaron Smith

Sent: Wednesday, 18 April 2018 2:54 PM

Subject: Re: TECT Proposed Distribution Plan 2018-19

I feel that the full amount of the 35 million should be distributed over this year and to wait every alternate year to double the amount contribute to other funding. This would then be viable to other charity's to stake an opportunity to be funded and be given a better chance of surviving starting businesses

A form has been submitted from: <http://www.tect.org.nz/submissions>
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Name Martin Steinmann
Give us your feedback: I'd like to comment on the Plan
Fully agree with the plan but would like TECT to introduce the mechanism
Comments to donate back the TECT cheque by consumers who choose to do this so as
more funds can go into the community
I wish to speak to my submissionNo

A form has been submitted from: <http://www.tect.org.nz/submissions>

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Name Stephen Morris

Give us your feedback: I'd like to comment on the Plan

Firstly, thank you for the courage displayed during the recent debate around the future of the trust. Unfortunately, I don't intend to be a consumer after this year's distribution as I don't want to be associated with the Trustpower brand after their behaviour during said debate.

Comments I would urge trustees to consider not distributing any additional money to gas, phone and internet users as these elements aren't "electrical energy" as per the deed. It encourages Trustpower to use the cheque to charge phone, gas and internet consumers more. As a 'consumer' per the deed I am disadvantaged by the additional distribution to non-electrical consumers.

I wish to speak to my submission No

A form has been submitted from: <http://www.tect.org.nz/submissions>

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Name MARILYNN RUTH PHILLIPS

Give us your feedback: I'd like to comment on the Plan

I am against this as I do not want my rates increased.

I will be 1 of the widowed/retirees that will be rated out of our properties due to increased rates in the future. I have purchased all my rubbish bins and I take my recycling to the tip myself. Costs me nothing!

Comments I also would like to complain as I had no idea that submissions were available on the topic if it weren't for my garden waste recycling company informing me of your proposed plan.
No doubt I am not the only person who was unaware of these plans.
Not happy at all.

I wish to speak to my submission No

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Name M H Cole

Give us your feedback: I'd like to comment on the Plan

\$3.8million has been allocated for Iconic Projects and Catalyst for Change yet no information whatsoever has been given indicating what use will be made of this large capital sum.

Comments In the light of the the debacle earlier this year it is imperative that the

Trusties are completely open and transparent and ensure consumers are fully informed of any multi million dollar donations that are under consideration.

I wish to speak to my submission ☐ No

A form has been submitted from: <http://www.tect.org.nz/submissions>
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Name Brian Coates
Give us your feedback: I'd like to comment on the Plan
Comments All \$35.7m should be distributed to the Trustpower consumers
I do not understand the reason for TECT to be involved in Trustpower's finances and was happy when TECT backed down on its unpopular 2017 proposal to scrap consumer cheques.
I wish to speak to my submission ☐ No

A form has been submitted from: <http://www.tect.org.nz/submissions>
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Name Greg Wilson
Give us your feedback: I'd like to comment on the Plan
Comments It is great what you do for the community but you should look at the amount you give to clients that have internet plan, your pricing is far too expensive, about 4 times the price for equivalent service in Australia
I wish to speak to my submission ☐ No

A form has been submitted from: <http://www.tect.org.nz/submissions>
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Name bruce mcdougall
Give us your feedback: I'd like to comment on the Plan
Comments refund the whole amount back to the consumers. You are not there to be a charity.
I wish to speak to my submission ☐ No

A form has been submitted from: <http://www.tect.org.nz/submissions>

Page Title: **Submissions**

Name Burton Enterprises

Give us your feedback: I'd like to comment on the Plan

Comments I would like ALL funds to be distributed back to the consumer ie to the people to whom the money belongs. I simply don't understand why a power Trust should be contributing my funds, with such largesse, to community projects. If I wish to donate to a project, I am able to do so in a private capacity. The TECT card is quite simply a waste of time to a consumer such as myself who only holidays in Tauranga. In summary, I do not agree with the Proposed Plan, and wish ALL funds to be distributed to consumers. Thank you

I wish to speak to my submission No

A form has been submitted from: <http://www.tect.org.nz/submissions>

Page Title: **Submissions**

Name brent oborn

Give us your feedback: I'd like to comment on the Plan

Comments why not just give us cheaper electricity surely other suppliers could

I wish to speak to my submission No

A form has been submitted from: <http://www.tect.org.nz/submissions>

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Name Julian

Give us your feedback: I'd like to comment on the Plan

Comments I think far too much money is distributed to consumers and nothing like enough to community projects and events. This refund simply allows Trustpower to charge us at a higher rate than if they had to be competitive. I am fully supportive of your original proposal which made sense for everyone including Trustpower - even if they cannot see the wood for the trees.

I wish to speak to my submission Yes

A form has been submitted from: <http://www.tect.org.nz/submissions>

Page Title: **Submissions**

Name James Hood

Give us your feedback: I'd like to comment on the Plan

Seeing we stay with Trustpower for our electricity which is the main source of Tect\'s Income. I feel:-

Comments

1. There should be a more generous percentage distribution to the power users for providing the main Source of Tect\'s income. Especially when other power suppliers do not give to charity anywhere near what TECT does.
2. we personally like helping funding charity But the thing is, there are some Charities, we would like to support
 - a. I can\'t do that.
 - b. and when I do the Government gives me 1/3rd back which is useful.
3. When you are a Senior Citizen, many retailers give them a 10% to 20% off. If I pay \$2,400 for power then it would be nice to get at least the same i.e. \$240 to \$480. Power keeps going up and Senior citizens are finding it quite a challenge.
So please be a little more generous to senior citizens and I know it helps many of those who are poorer.

I wish to speak to my submission Yes

4 May 2018

Tauranga Energy Consumer Trust
P O Box 356
TAURANGA

Dear Sir/Madam

SUBMISSION TO TAURANGA ENERGY CONSUMER TRUST'S PROPOSED ANNUAL DISTRIBUTION PLAN 2018/19

Priority One strongly supports Tauranga Energy Consumer Trust's ongoing commitment to the provision of funding for consumer community groups and initiatives and congratulates trustees for their role in supporting economic and community development.

We also acknowledge the trust's prudent management of what has become a fund of major significance to the sub-region, with the potential to contribute substantially to the quality of community infrastructure. This will assist in making the sub-region more attractive to skilled and talented people and, more importantly, the businesses that need them and are prepared to relocate here, remain here and invest here as a consequence.

Our submission to TECT's Proposed Annual Distribution Plan 2018/19 seeks a review of the current 78.22 distribution split between consumers and consumer community groups. We request that trustees consider increasing the community-based projects to further enhance the sub-region's attractiveness as a destination for skilled people and business, and therefore contributing to the growth of a strong, sustainable economy.

We believe that if the fixed amount of each cheque was, say, \$100 less than last year's cheque, it would have a small impact on individual consumers, but would have a considerable impact in terms of TECT's ability to invest in community projects.

We would like to take this opportunity to thank trustees for their support of some significant initiatives to support economic development in the sub-region. Of note is the contribution towards the new university-led tertiary campus in Tauranga's city centre. We also appreciate TECT's funding contribution to support our Instep programme, which very successfully links the sub-region's secondary school students, parents, teachers and principals with our business community.

Please note that we would like to speak to this submission.

Yours faithfully



Nigel Tutt
CHIEF EXECUTIVE